

# It's time to get ready for your new pharmacy benefits



Pharmacy is an important part of your health benefits. Starting 1/1/2024 Anthem manage your prescription drug coverage. Please see enclosed your new Anthem ID card. You will need to present this card when you use your pharmacy benefits.

## What this means for you

If you're currently getting a prescription from a **retail pharmacy**, you may be able to continue receiving your refills from that pharmacy using your new Anthem ID card.

## Pharmacy tools and key information

**Start taking advantage of these customer support features on January 1<sup>st</sup>, 2024**

### Help when you need it 24/7

When you call, you will be connected with pharmacy experts specifically trained to handle your needs.

### Online tools

Getting started is easy. Once your plan is activated, register at [anthem.com](https://www.anthem.com) to access your pharmacy plan information.

- Search for medications, check availability, and coverage.
- Find a local retail pharmacy.
- Track your prescription history.
- Check your copay and deductible amounts.
- Manage refills and renew home delivery prescriptions.

Your Anthem health plan gives you thousands of pharmacies across the country to choose from when you need medication. You have access to many local, independent pharmacies, as well as national chains. This directory shows you where you can easily get medication, whether you're at work, at home — or even on vacation. Using these pharmacies in your plan can help you get the most out of your benefits. Just show your member ID card when you pick up your prescriptions.

Certain pharmacies offer flu shots as part of your benefits. Please call the pharmacy to be sure it's in your plan before you get your flu shot.

You can find a list of pharmacies in your plan at [anthem.com](https://www.anthem.com). For the latest updates, call the Member Services number on your member ID card.

## Anthem.com

Leading Edge Administrators Member Services/Eligibility*	<b>1-877-208-5952</b>
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Pharmacy Member Services:	<b>1-833-271-2374</b>
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Help for Pharmacists:	<b>1-833-296-5039</b>
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Coverage While Traveling:	<b>1-800-810-BLUE</b>
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Provider Eligibility/Benefits:	<b>1-800-676-BLUE</b>
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LiveHealth Online:	<b>livehealthonline.com</b>
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HealthLink Inc. Pre-Certification:*	<b>1-877-284-0102</b>
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\*Contracts directly with group